



CANSOLAIR INC.

“Are you getting your share of FREE HEAT?”

PRODUCT WARRANTY STATEMENT

MODEL RA 240 SOLAR MAX

Five Year Warranty

Under conditions of normal use and service, the Model RA 240 SOLAR MAX is warranted to the customer for a period of five years from the date of sale. This five year warranty only applies to “**Qualified Installer**” installations. Cansolair Inc. will be liable for the cost of the part plus freight; however, Cansolair Inc. will not be liable for transportation, inspection, removal, reinstallation, or any other labor charges that may arise in connection with a warranty claim except as expressly delineated in this warranty statement.

One Year Warranty

Under conditions of normal use and service, the Model RA 240 SOLAR MAX is warranted to the customer for a period of one year from the date of sale. This one year warranty applies to “**Customer Installed**” installations. Cansolair Inc. will be liable for the cost of the part plus freight; however, Cansolair Inc. will not be liable for transportation, inspection, removal, reinstallation, or any other labor charges that may arise in connection with a warranty claim except as expressly delineated in this warranty statement.

This Warranty Will Not Apply

This warranty does not apply to conditions resulting from misuse, abuse, neglect, accident, or alterations; to conditions resulting from floods, earthquakes, winds, fire, lightning, or circumstances beyond Cansolair’s control; to installation methods that do not conform to relevant national, state or local codes and ordinances, applicable Cansolair manuals, diagrams, or written installation instructions.

How To Make A Claim

To obtain service under this warranty, the defective product must be returned to the distributor or dealer of Cansolair Inc. products nearest you or Cansolair Inc. directly. Each claim must be accompanied by documentation indicating the homeowner’s name, address, and phone number, date of installation, date of failure, reason for failure, product model and serial number if applicable, and the installation contractor’s name and phone number. Each claim must be accompanied by a photograph of the manufacturing defect. If you have any questions regarding this warranty, contact the distributor or dealer nearest you, or Cansolair Inc. @ (709) 229-4387.